

# Data Protection Agreement (NDA)

A confidentiality and data protection agreement for demos, onboarding, integrations, and customer data handling.

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## 1. Purpose

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This Data Protection Agreement and NDA governs confidential information shared during Dexa demos, proposals, onboarding, support, integrations, and day-to-day platform use.

## 2. Confidential Information

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Confidential Information includes non-public business, pricing, customer, rider, order, payment, integration, security, operational, and technical information disclosed by either party.

## 3. Obligations

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- Use Confidential Information only for evaluating, implementing, supporting, or operating Dexa services.
- Restrict access to personnel or service providers with a legitimate need to know.
- Protect information using reasonable technical, administrative, and organizational safeguards.
- Notify the other party promptly after becoming aware of unauthorized access or disclosure.

## 4. Customer Data

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Customer-entered courier, client, rider, order, invoice, payment, and support data remains the customer's data, subject to applicable law and agreed contract terms.

## 5. Return or Deletion

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Upon termination or written request, each party will return, delete, or securely dispose of Confidential Information where legally and operationally appropriate.

## 6. Exclusions

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Confidentiality obligations do not apply to information that is public, independently developed, already known without restriction, or lawfully received from a third party.